



X-PLATE LIMITED WARRANTY

The X-Plate vibration machine you have chosen to purchase is supplied with a manufacturer's limited warranty granted by Custom Packing Solutions Ltd (CPS). This limited warranty covers any manufacturing flaws that may occur and any subsequent labour that is required during the warranty period for repair. CPS will, at our discretion, either repair, rebuild or replace the faulty equipment or parts in accordance with the terms laid out below.

Our Terms of Warranty

The limited warranty is only valid for the owner, if the X-Plate is used in an environment approved by CPS for the machine. CPS acknowledges three operating environments:

- **Home:** Machine is used by family members only
- **Semi Commercial:** The machine is used by limited group of users; the method of use is similar to home or controlled testing use, for example in schools, hotels, private companies, etc.
- **Commercial:** The machine is available without limitations to users in a commercial fitness environment. Use of the machine does not have to be controlled.

The warranty covers a 12 month period and commences from the date on which the original buyer purchases the machine; warranty repairs will not extend the warranty period.

The warranty covers the parts and materials required to repair, rebuild or replace the machine, at the option of CPS, for a period of one year and the cost of labour needed to repair or rebuild the machine for a period of ninety days.

The X-Plate requires careful handling since it uses precision parts that have been through a rigorous quality management process.

When requesting any form of repair or replacement, the warranty certificate supplied within the owner's manual must be presented otherwise the full cost of repair or replacement must be paid.



Our Restrictions of Warranty

The owner's warranty covers only the following:

- Flaws caused by materials or labour in the machine in existence at the time of assembly.
- Faults occurring in normal use as defined in the owner's manual, and strictly providing that our instructions on installation, use and maintenance have been adhered to.
- The person who originally purchased the machine who can provide original proof of purchase.

The extent of this warranty does not cover any of the following:

- Modifications made to machine or components without the consent of CPS.
- Faults resulting from natural wear and tear, use in conditions for which the machine is not intended, corrosion, or damage incurred during loading or shipping not provided by CPS, or by accident, fire, flood, war or acts of God.
- Maintenance activities, such as cleaning, lubricating or normal checking of parts; or installation procedures that customers can do themselves and that do not require dismantling or any reassembling of the machine.
- Repairs performed by someone other than an authorised CPS representative.
- Repairs due to limitations or corrections in the machine's software.
- Repairs to consumable or cosmetic items, e.g., grips, seals, labels.
- Repairs performed on the machine missing a serial number or with a serial tag that has been altered or removed.
- Service calls to correct installation of the machine or instruct owners how to use the machine.
- Pick-up, delivery, or shipping charges involved with repairs.

CPS MAKES NO EXPRESS WARRANTIES OR CONDITIONS BEYOND THOSE STATED IN THIS OWNER'S WARRANTY.



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